Case Study

Client: Recruitment organisation servicing a Government agency

Project: Recruitment Management System feasibility & risk analysis

TOOLS & TECHNOLOGIES

Microsoft

- Microsoft 365 Dynamics

BACKGROUND

An organisation providing recruitment services to a large Federal Government agency embarked on system transformation to modernise their core recruitment processes through the adoption of the latest cloud technology platforms. KJR was engaged to analyse the requirements and develop the testing artefacts collaboratively with the project team to identify critical system functionality; and to also design, then facilitateUser Acceptance Testing for the programme.

PROBLEM

As the system transformation programme progressed the Programme Management team identified a capability gap within the programme team and that was the absence of independent software testing skills.This skill gap had resulted in an information void around the status and quality of the system being developed. The gap, if unfilled, would have meant that the newly developed system would have been first experienced by users as they started training in preparation for its subsequent rollout. The Programme Management team filled this gap by engaging additional expertise to build testing processes to alleviate schedule impact as well as an external provider to plan and execute User Acceptance Testing (UAT).

DELIVERABLES

- Functional Sprint Testing.
- User Acceptant Testing planning, execution and recording.
- Feasibility analysis.
- WCAG (Web Content Accessibility Guidelines) Testing.
- Quality Assurance advisory.
- Risk management reporting.

ABOUT US

Our services are purposefully designed to provide a cohesive experience for organisations embarking on digital transformation. Our business aptitude is your advisory, our technical skills are your project delivery and our training roots enables your team to build upon success

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KEY OUTCOMES

- Contributed evidenced based risk information to guide decisions on project phases.
- Implemented objective quality metrics and thresholds to allow the measurable assessment of system quality and maturity.
- Facilitated the flow of defect information between the Development Organisation, the Programme Office and the Business, allowing for proactive defect management and resolution.
- Contributed to the up skilling and knowledge transfer of all project stakeholders on the importance of independent software testing and assurance in the software development lifecycle

KJR™