

Client: Telehealth provider

Project: Cyber Security Upgrade with Micro Focus Fortify on Demand

TOOLS & TECHNOLOGIES



- Azure
- Micro Focus Fortify on Demand
- Micro Focus Gold Partner



ABOUT US

Our services are purposefully designed to provide a cohesive experience for organisations embarking on digital transformation. Our business aptitude is your advisory, our technical skills are your project delivery and our training roots enables your team to build upon success.

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BACKGROUND

The advent of COVID-19 has dramatically accelerated the adoption of telehealth, providing an effective means to keep patients out of waiting rooms or clinics. With a significant patient increase, the client faced an issue with their security management, particularly in safeguarding their patients' personal information. To address this issue, the client engaged with KJR, seeking to enhance the security measures provided by Azure

CHALLENGE

The challenge was to identify and close any security gaps in application and ensuring compliance with leading data privacy and information security regulations, including the Commonwealth ISM, ISO 27001, and GDPR.

SOLUTION

KJR recommended deploying Micro Focus Fortify on Demand. This application security as a service provides security testing and vulnerability management. To bolster their cyber security, the client used Fortify on Demand to scan the source code of the public web application as well as their iOS and Android applications to ensure potential links between the mobile apps and the web application were taken into account.

The client was convinced by Gartner declaring Fortify a global leader in the relevant magic quadrant, and the capabilities Fortify offers, as explained by Graham Cummins, General Manager with KJR: "Fortify offers the client the ability to detect over 1,000 unique categories of vulnerabilities across 26 programming languages that span over one million APIs. This provides the most up-to-date security solution in a simple to use and competitively priced SaaS offering."

DELIVERABLES

- Improved cyber security with detailed scan reports
- Ensured full regulation compliance
- Easy to use and cost-effective SaaS offerin
- Adoption of Micro Focus Fortify on Demand

KEY OUTCOMES

- Monthly doctor base growth rate increased by 235% from 30% compared to the pre-COVID landscape
- Web traffic and year on year revenue increased by 144 percent

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VALUE TO CLIENT

By working with KJR on adopting a risk management framework and a 24-month roadmap to prioritise efforts based on risk assessment and business requirements, this comprehensive approach has positioned KJR's client's cyber security capability beyond any other telehealth provider.

QUOTE FROM CLIENT

"Working with KJR and Micro Focus ensures we meet the highest global security standards available to always protect our patients' sensitive data. Governing bodies, corporations, and our patients are reassured by this, even though it's something patients don't particularly want to think about. They just want easy and cost-effective access to healthcare, best summed up by this recent patient testimonial: 'This is such an amazing service. I was in isolation and couldn't access a doctor physically. The process to sign in and make an appointment was easy to do. The service was exceptional and I could not recommend it more highly. No more long waits in doctors' surgeries for me'."- CEO